

Heitor Cabral da Hora Maya Ferreira



Brazilian, 16/07/1988

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Over the past four years, I have acquired exceptional experience through guiding English, Spanish and Portuguese speaking groups in ecotourism and adventure tourism activities at various sites in Rio de Janeiro, Brazil. As a Tour Guide, my work involves planning and executing tours; providing detailed information about the tours; pick up, transfer and drop off service to the clients; being knowledgeable about the history and facts related to the visited sites in order to inform the clients in an exciting and interesting manner; and also, being responsible for the groups safety during the tours. One of the most important parts of my job is to develop a good relationship and trust with my clients; therefore, to provide the best experience possible, I strive to always maintain a positive attitude and be as courteous, cheerful and helpful as I can.

EDUCATION

- Bachelor in Geography. Pontifícia Universidade Católica do Rio de Janeiro – RJ (2017)
- Tour Guide for Regional (RJ) and National (South America) Tours. Senac, Rio de Janeiro – RJ (April 2013)
Nº Cadastur: 19.020831.96-3
- Specialization on Natural Attractions Tours. Senac, Rio de Janeiro – RJ (April 2013)

Conferences & Events:

- Sixth Annual Conference on Carbon Capture & Sequestration. Pittsburg – CA, USA (July 2007)

LANGUAGES & SOFTWARE

- Portuguese (native) - English (fluent) - Spanish (advanced)
- Microsoft Office (Word; Excel; Powerpoint; Outlook) - Base Camp

PROFESSIONAL EXPERIENCE

- Rio Natural (December 2015 – to date)
Position: Tour Guide
Guiding English, Spanish and Portuguese speaking groups to hikes through forest and mountain terrains. Some of my responsibilities as a Mountain Guide are: briefing about the tours; giving interesting informations about the visited places; building a good relationship with and between clients; and taking care of the groups safety. Rio de Janeiro – RJ, Brazil.
- Nattrip (January 2015 – to date)
Position: Tour Guide
Guiding English, Spanish and Portuguese speaking groups to hikes through forest and mountain terrains. Some of my responsibilities as a Mountain Guide are: briefing about the tours; giving interesting informations about the visited places; building a good relationship with and between clients; and taking care of the groups safety. Rio de Janeiro – RJ, Brazil.
- Rio Hiking (April 2013 – to date)
Position: Tour Guide
Guiding English, Spanish and Portuguese speaking groups to hikes through forest and mountain terrains. Some of my responsibilities as a Mountain Guide are: briefing about the tours; giving interesting informations about the visited places; building a good relationship with and between clients; and taking care of the groups safety. Rio de Janeiro – RJ, Brazil.

- Lagoa Aventuras (September 2012 – June 2015)
Position: Instructor
Canopy, zip line and indoor climbing wall instructor. Responsible for briefing about the activities; giving orientation to clients about best techniques; managing safety climbing gear and procedures; and assist clients overcoming psychological limits. Rio de Janeiro – RJ, Brazil.
- Jardim-Escola Michaelis (August 2013 and August 2014)
Position: Tour Guide
Guiding school groups (ages 8 to 10 years old) to hikes at Parque Nacional da Serra dos Órgãos while taking part in the schools educational agenda by teaching geography to children in the outdoors. Teresópolis – RJ, Brazil.
- Insana (January – June 2014)
Position: Tour Guide
Bike tour guiding with English, Spanish and Portuguese speaking groups at Rio de Janeiro – RJ, Brazil.
- Curtirio (2013)
Position: Tour Guide
Guiding English, Spanish and Portuguese speaking groups to hikes through forest and mountain terrains. Some of my responsibilities as a Mountain Guide were: briefing about the tours; giving interesting informations about the visited places; building a good relationship with and between clients; and taking care of the groups safety. Rio de Janeiro – RJ, Brazil.
- Rio Cidade Service Tour (June 2012)
Position: Translator
Bilingual translator (English – Portuguese) in transfer services for participants in the United Nations Conference on Sustainable Development (RIO+20). Rio de Janeiro – RJ, Brazil.

ADDITIONAL QUALIFICATIONS

- Self Rescue Workshop (for rock climbing). AGUIPERJ, Rio de Janeiro – RJ (May 2015)
- Rock Climbing Course. Curtirio, Rio de Janeiro – RJ (July 2013)
- Adverse Situations Rescue. Brazilian Red Cross, Itaguaí – RJ (July 2012)
- First Aids Course. Brazilian Red Cross, Rio de Janeiro, RJ (April 2012)
- Rescue in Difficult Access Areas. Brazilian Red Cross, Nova Friburgo – RJ (January 2012)